

MEEFX AGREEMENT

Client Agreement – English

This MeeFX Agreement also includes terms and conditions for all services provided by the Company in the currency market as well as financial tools provided and not provided in the organized market. The MeeFX Agreement is provided by MeeFX Ltd. Registration number. 12827843. Activities of MeeFX Ltd. regulated at New Derwent House, 69-73 Theobalds Road, London, England, WC1X 8TA. UK, the following Agreement is an integral part of the MeeFX Agreement, viz.

- 1. Client Agreement**
- 2. Partner Agreement**
- 3. General Terms and Conditions**
- 4. Other documents mentioned in this Agreement or in the <<Information>> section of**
- 5.**

Company Website and in Personal Area.

This MeeFX Agreement should be read carefully by the Client of the Company as it is the regulation of the Client's trading conditions and non-trading operations, and the general relationship between the Client and the Company. By providing registration data on the website or in the mobile application and creating a Personal Area on the Company's website, the Client confirms and guarantees that he understands all things contained in the MeeFX Agreement, understands its meaning and accepts this agreement. along with policies, or other documents provided by the Company as part of this Agreement without conditions. The rules and principles for the use and protection of Client's personal data are set out in the Company's Privacy Policy.

Client agreement

1. Client Agreement Subject

1.1. This Client Agreement constitutes the terms and conditions of the service provider Company. The company provides the following services to its clients: conducting operations on the money market, conducting transactions with tools that can be used or not used in an organized money market. This agreement also stipulates the order of payment between the parties related to the provision of such services. By agreeing to this Agreement, the Client warrants:

1.1.1. In the case that the Client is an individual, the Client must meet the age appropriate to the terms of use of the Company's services. In the case that the Client represents a legal entity, the Client is responsible as the sole holder of power in carrying out all transactions or obligations in the Client's trading account.

1.1.2. All transactions carried out in the Client's trading account are carried out in accordance with this Agreement

1.1.3. If there is a change or modification of personal data or expired personal identity, then the client is obliged to notify the Company within 3 working days. Notifications must be sent via email accompanied by the client's full name, trading account number, telephone number, as well as a valid ID card or passport, as well as the client's residential address. This notification must be signed, then scanned and sent to email support@Meefx.com from the email registered by the client at the time of registration. The company has the right to request re-verification of documents to verify changes to client data because there are rules regarding valid client data. If there is a delay or failure to notify this change, then the Company may declare that the client has violated the Client Agreement and may result in the closing of the trading account. If the Client represents himself/herself, then the Client is required to personally send the data changes. If the Client represents a legal entity, the data changes are sent by an authorized person.

1.2. Client Representation

- 1.2.1. The Client represents and warrants that he is free to enter into this Agreement, to perform each of the terms and agreements contained herein and that he is not restricted or prohibited, contractually or otherwise, from entering into or performing under this Agreement and that its performance and performance under this Agreement is not a breach or breach of any other agreement between the Company and another person or entity.
- 1.2.2. The Client understands and expressly agrees that the Company will exercise its right to monitor the Client's activity and verify the consistency of the Client's behavior and trading activity on the trading terminal provided by the Company.
- 1.2.3. The Client further declares that he understands and agrees to all the terms and conditions of this Agreement.

2. Company Service

- 2.1. The term "Services from the Company" refers to any interactive service or software provided by the Company, which enables the Client to:
 - 2.1.1. Connecting the Company with third parties authorized to receive information and/or quotes from the Company or authorized third parties;
 - 2.1.2. Conduct transactions on the money market through the Company using the MetaTrader 4.0 software, including using electronic data between the Client's computer (or other device) connected to the internet within the Company's official network;
- 2.2. By agreeing to this Agreement, the Client confirms that he has read all the terms and conditions of this Agreement and agrees that the Client can only place orders from the trading terminal and through the live chat service of the Company.
- 2.3. The company's services include the Metatrader 4 and Metatrader 5 software packages, technical analysis tools and third party services offered in conjunction with the Company's services.

- 2.4. The Client agrees that the Company may modify, add, change the name or continue to use the services of the Company in connection with this Agreement without prior notice. The Client also agrees that this Agreement may be modified, added or renamed in the future in addition to the services already provided by the Company.
- 2.5. The Company only executes the Client's orders, and does not provide recommendations, or asset management calculations.
- 2.6. The Company is not responsible (unless specified in this Agreement) for the following:
 - 2.6.1. Track trading operations and provide such information to the relevant Client;
 - 2.6.2. Closing orders from Clients;
 - 2.6.3. Attempt to execute orders from quotes different from the quoted price in the MetaTrader 4 trading terminal.
- 2.7. The services of the Company do not include providing recommendations or information that can induce the Client to make a transaction. In exceptional cases, the Company has the right to provide information, recommendations or advice to clients, but in this case the Company is not responsible for any consequences of the recommendations or suggestions given. Although the Company has the right to close or refuse the Client's open positions, all trading transactions made by the Client as a result of correct information and/or errors can still occur and become a matter of concern for both the Client and the Company.
- 2.8. The company is not a tax agent, and acts under Belize law. Clients are obliged to manage their own taxes and / or other obligations unilaterally and according to the laws in force in their respective countries.
- 2.9. The Company has the right to refuse requests for withdrawal of funds from deposits made by the Client in case trading activities and communication with the Company are deemed inappropriate and inappropriate.
- 2.10. No actual supply of currency or CFD asset base is created during trading operations. All
- 2.11. profit and loss will be deposited / deducted from the balance in the Client's trading account immediately after the order is closed.

3. Orders and Requests

- 3.1. Complete information about these sata trading conditions can be found at www.MeeFX.com in the "Trading" section. The Company has the right to change the trading conditions with prior notice as referred to in point 7.3.
- 3.2. Orders and requests from Clients
 - 3.2.1. During trading operations, the following execution methods will be set:
 - 3.2.2. "Market execution" method - for Futures and stock CFDs;
 - 3.2.3. "Market execution" method - for all trading tools on the Forex market
 - 3.2.4. The order of orders from Clients in the MetaTrader 4 terminal is as follows:
 - a) The client sends an electronic order;
 - b) Client terminal sends orders or requests to the server;
 - c) Provided that there is a stable connection between the Client terminal and the Server, the order will be accepted by the server and verified;

- d) If the order is valid, it will be added to the queue. In this case the message "Please Wait for the Order to be processed by the server" will appear in the "Order" pop up of the Client terminal;
 - e) The server returns the results of the order processing to the Client's terminal;
 - f) Provided that there is a stable connection between the Client terminal and the server, then the Client terminal will receive order results or result processing requests.
- 3.2.5. Clients can cancel orders that have entered the queue as long as the order status is still "Order successfully received and being processed". In this case the Client must press the "Cancel Order" button. Apart from the above cases, all orders that have been placed in the MetaTrader 4 terminal cannot be canceled.
- 3.2.6. In case the order has reached the dealer and the order status has become "Order in progress" then the order cannot be cancelled.
- 3.2.7. Order processing time depends on the stability of the connection between the Client terminal and the Company's servers as well as the market conditions at the time the order was placed. The usual order process takes 1 to 5 seconds when the market is running normally. The order process can take longer if market conditions are unstable.
- 3.2.8. In case the quote of a trading instrument suddenly changes while the Company is processing an order from the Client, the Company has the right to use the new price (buy/sell). In such case, the order from the Client will be processed using the new (buy/sell) price.
- 3.2.9. An order request from a Client may be rejected for the following reasons:
- a) The order has been received by the trading terminal before the first quotes from the moment the market opens;
 - b) When market conditions are unstable; MeeFX Agreement 5
 - c) If the Client does not have sufficient margin. In this case the message "No quotes" or "Insufficient balance" will appear in the Client's trading terminal;
 - d) If the Client uses an Expert Advisor that requests more than 30 orders in one minute, the Company reserves the right to prohibit the use of the EA.**
 - e) For trading instruments with fixed spreads or fixed commissions for opening orders without spreads, the Company reserves the right to change to "Close only" mode and refuse requests to open new orders with the comment "Trade is disabled" in case the spread on the base contract exceeds the spread. which remains or exceeds the commission for opening orders.
- 3.2.10. A common way of sending orders and requests is through the MetaTrader 4 trading terminal. However, orders and requests can be sent via live chat and telephone.
- 3.2.11. In special cases where the use of the same IP address by different Clients can be a basis for consideration for the Company to determine that all orders placed by one IP Address come from one Client.
- 3.2.12. Orders opened or closed when the quoted price is not in accordance with the market can be canceled for the following reasons:

- a) The order is opened when the quote price does not match the market price;
- 3.2.13. The Company prohibits the use of arbitrage strategies on linked markets (eg currency pairs on Forex and other currency instruments). If the Company discovers that the Client is using an arbitrage strategy whether manifest or hidden, then the Company has the right to cancel the order.
- 3.2.14. The Company reserves the right to cancel orders from the Client, if the Company finds that the orders do not comply with this Agreement.
- 3.2.15. The company has the right to cancel orders from clients if using the haging strategy
- 3.2.16. Our company limits scalping transactions where between opening and closing orders must be done 2 minutes, the company must make transactions if it violates this provision.

3.3. Trading operations

- 3.3.1. Buy orders are opened at the Ask price. Sell orders are opened according to the Bid price.
- 3.3.2. Buy orders are closed according to the Bid price. Sell orders are closed according to the Ask price.
- 3.3.3. Rollover position. Swap addition/subtraction from open orders is carried out from 23:59:00 to 00:10:00 trading terminal time MetaTrader 4. Swaps will be added/deducted for all orders opened from 23:59:00 to 00:00:00 MetaTrader trading terminal time
- 3.3.4. In case the trading contract on CFD has exceeded the limit (after the expiration date), then all orders to be executed in one contract will be closed at the last quoted price.
- 3.3.5. Under normal market conditions, the Dealer will keep the spread within the range specified in the contract specifications.
- 3.3.6. Spreads may increase if:
- For all Clients of the Company without prior notice when market conditions differ from usual (on news);
 - For all Clients of the Company with prior notification of the renewal of contract specifications on the Company's official website;
 - For all Clients of the Company without prior notification in the event of force majeure;
 - For each order request that exceeds the volume limit during normal market conditions for the trading instrument listed in the contract specifications.
- 3.3.7. Spreads on trading accounts may widen before, during, and after the announcement of economic, political and other news that affects the market, there are differences in the time of market opening (on Monday), when market liquidity is low, and when market conditions indicate high spreads. For instruments with fixed spreads or fixed commissions, the Company reserves the right to increase the spread in case the spread in the general contract already exceeds the volume of the fixed spread.

3.4. Open orders.

3.4.1. The parameters that are required to submit an order are:

- Instrument name;
- The size of the order (order volume);
- Order Type.

3.4.2. In order to open an order through the Client's trading terminal without using an Expert Advisor, the Client must press the "Buy" or "Sell" button at the moment when the quotes provided by the Company are considered satisfactory.

3.4.3. In order to open an order in the Client's trading terminal when the Client uses the Expert Advisor, an order must be made to execute the trade according to the quotes provided by the Company.

3.4.4. Order opening process

- a) When the Client opens a position for an order to reach the server, an automatic check of the trading account for the calculation of the margin level for opening an order position is carried out. If a suitable margin level is found, the order can be opened. If the margin level is judged to be insufficient, the order will not be opened, and a notification of the balance requirement will be generated on the server.
- b) If it is found that the use of trading tools in "Market Execution" is found, it is possible that the quotes for opening orders may differ from those ordered by the Client.
- c) The note regarding the order of opening orders contained in the log-file of the server states that the order from the Client has been processed, and the order has been opened. A ticker will be provided for each order opened via the trading terminal.
- d) The request for opening a position order sent for processing by the server before the first quote appears in the trading terminal at the time of market opening will be rejected by the server. In this case an error will appear in the Client's trading terminal with the words "No quotes/trading is forbidden". If it turns out that the Dealer made a mistake by processing the order opened by the Client at the time of market closing on the previous day, the Company has the right to cancel the order. In that case, the Company is obliged to provide information regarding order cancellation to the relevant Client

3.5. Close order

3.5.1. In order to close an order through the Client's trading terminal without using an Expert Advisor, the Client must press the "Close" button at the same time when the quotes offered by the Company are considered satisfactory.

3.5.2. In order to close an order from the Client's trading terminal using an Expert Advisor, an order closing request must be made according to the current quotes.

3.5.3. "Stop Loss" and/or "Take Profit" orders can be used to close orders.

3.5.4. Order closing process

- a) If in the list of open orders from one trading account it is found that there are two or more orders in locked positions, then during the process of closing the order position, the "Close by" option will appear from the list of "Type" orders. After the Client selects one or more open order positions, the option to close the order will appear. After marking which orders you want to close from the order list, an active "Close" button will appear. By clicking the button, the Client will close one of the positions of the order with the same or different volume which is currently locked. In the case that a position with a smaller order volume than a position with a larger volume has been closed, and there is an open position in the opposite direction of the still open order,
- b) If in the list of open orders from one trading account it is found that there are two or more orders in locked positions, then during the process of closing the order position, the option "Multiple Close by" will appear from the list of "Type" orders. After selecting an order from the list of order positions, an active "Multiple Close by" button will appear. By pressing this button, the Client closes all locked positions. In the case of a new order position that remains open in the direction of a larger quote, the order will receive a new ticker. Important: "Close" and "Multiple Close by" functions do not operate for trading instruments with floating spreads.
- c) When a record of closing an order position is recorded in the log-file, the closing of the Client's order has been processed.
- d) If a request to close a position order has been made for processing before the first quote appears in the Client's trading terminal at the moment of market opening, the order will be rejected by the Dealer. A message "No price" will appear in the Client's trading terminal. The Company reserves the right to cancel an order from a Client if the Dealer made a mistake by processing a request for closing an order position with quotes from the previous day. In such case, the Company is obliged to provide information regarding order cancellation to the relevant Client.
- e) If the "Market Execution" type is used as one of the trading tools, the quotes for closing the order position may differ from those ordered by the Client.

3.6. Automatic closing of positions.

- 3.6.1. If the Margin level is lower than 30% in the Client's trading account, a Margin Call will appear. The Company reserves the right but is not responsible for closing the Client's order position. The decision to close an order position is made by the server.
- 3.6.2. The Company reserves the right to close the Client's open positions without prior notice if the Margin level is below 20% of the standard Margin requirements to keep the order position open.
- 3.6.3. The balance in the Client's trading account is fully controlled by the server, in the event of an event as described in point 3.6.2. of this Client Agreement to execute order closing automatically (Stop Out). A stop out is executed when a quote from the

market occurs based on the order made by the Client. Closing orders are automatically recorded in a log-file on the server with a "Stop Out" note.

- 3.6.4. In the order execution conditions section as described in point 3.6.2 of this Client Agreement, where the Client has several open orders, the first closed position will result in the largest loss.
- 3.6.5. When the order closing process is automatically executed and causes the balance in the Client's trading account to be negative, the Company will add compensation to the Client's trading account, so that the balance in the Client's trading account becomes 0. But in special cases (when the Company considers the Client's actions intentional) then The Company reserves the right to demand payment of compensation from the Client.
- 3.6.6. If the Company has good reason and believes that the Client operates two or more trading accounts with different registration data (example: opening opposite orders on the same trading instrument left open during the weekend, or during the active period of the trading session), then The Company reserves the right to take balances from other Client's trading accounts in order to reduce losses that exceed the balance of the trading account experiencing Stop Out.
- 3.6.7. In the case of a Balance Fix occurring on the Client's trading account, the funds compensated by the Company will be deducted from the total amount of Cashback commission that will be paid on the day the case occurs.

3.7. Changes in leverage

- 3.7.1. Clients can change leverage only once within 24 hours. For security reasons of the trading operations performed by the Client, it is not possible to make changes to the Leverage if the trading account of the Client is still active (there are still open orders).
- 3.7.2. The Company reserves the right to change the Leverage on the Client's trading account at any time without prior notice, based on the standard Leverage limit of the total equity in accordance with table 1 in accordance with point 7.3.
- 3.7.3. The Company reserves the right to apply point 3.7.2 for positions that are still open and also positions that are opened again. Maximum Leverage up to

- **1: 2000 \$1,000 (US Dollar) 1,000 € (euro)**
- **1: 1000 \$2,000 (US dollar) 2,000 € (euro)**
- **1: 500 \$5,000 (US dollars) 5,000 € (euro)**
- **1: 200 \$100,000 (US dollars) 100,000 € (euro)**
- **1: 100 No limit No limit**
- **1:50 No limit No limit**

- 3.7.4. In order to minimize the Client's risk at the time of market opening on Monday, in case the Client maintains an open order position during the weekend, the Company reserves the right to change the Leverage to a lower level and change the Margin requirement to keep the order position open.

3.7.5. The leverage for trading metals and CFDs on all trading accounts is:

- **1:333 for Silver and Gold;**
- **1:100 for Palladium and Platinum;**
- **1:100 for CFD and Crypto**
- **1:10 for stock;**

For Silver, Gold, Palladium, Platinum, CFDs and Shares, the leverage should not be more than stated in 3.7.3.

4. Order description

4.1. Order types in the MeeFX Trader trading terminal.

4.1.1. The following are the types of orders for opening positions (including pending orders) contained in the MeeFX Trader trading terminal, namely:

- a) "Buy Stop" - Expect to open a "buy" position with a quote higher than the current offered quote for opening a "buy" order position;
- b) "Sell Stop" - Expect to open a "sell" position with a quote lower than the current offered quote for opening a "sell" order position;
- c) "Buy Limit" - expect to open a "buy" order position with a quote lower than the current offered quote for opening a "buy" order position;
- d) "Sell Limit" - expect to open a "sell" order position with a quote higher than the current offered quote for opening a "sell" order position. The following order types can be used to close an order position, namely:
- e) "Stop Loss" - expects to close previously opened order positions at quotes that the Client feels are less favorable than when the quote offers the Client to open an order position;
- f) "Take Profit" - expects to close previously opened order positions at quotes that the Client feels are already profitable, as opposed to when the quote offers the Client to open an order position;

4.2. Position opening period and order validation period

4.2.1. Requests, modifications and deletions of orders made by the Client can only be made during the trading period and using the allowed trading instruments. The trading schedule for each trading instrument can be seen in the contract specifications.

4.2.2. In the event of unstable conditions in the market, trading with certain trading instruments may be temporarily suspended until market conditions stabilize.

4.2.3. All pending orders including "Stop Loss" and "Take Profit" will receive GTS status ("Good Till Canceled") for an indefinite period of time. The Client has the right to determine the date and expiration date of the validity of the order placed by the relevant Client and also the time in the "Expiry" column.

4.3. Conditions for placing orders.

- 4.3.1. When the Client makes an order request for a Pending Order, the following parameters must be specified:
- Trading instrument name;
 - Volumes or lots;
 - Order type (Buy Stop, Buy Limit, Sell Stop, Sell Limit);
 - Order levels.
- 4.3.2. In addition to the parameters that the Client must specify in placing a pending order, there are optional parameters declared in the Order, such as the following:
- The Stop Loss level of the pending order with a value of 0.0000 means that the Client has not placed a Stop Loss (or emptied due to incorrect filling of the previous order request).
 - The Take Profit level of the pending order with a value of 0.0000 means that the Client has not placed a Take Profit (or emptied due to incorrect filling of the previous order request).
 - Time and date of validity of pending orders.
- 4.3.3. The trading server may refuse a pending order request from a Client if:
- One or more values of the required parameters have not been filled in or there is an error in the input;
 - If a pending order is placed in the Client's trading terminal without using an Expert Advisor, it will
- 4.3.4. an error message appears: "Invalid S/L or T/P". When the Client places orders for open "Stop Loss" and "Take Profit" positions, the following parameters must be specified:
- Ticker of open order positions for each order;
 - Order value "Stop Loss" 0.0000 means that there are no pending orders for "Stop Loss" (or deleted automatically by the system due to an error in entering the previous data).
 - The value of the "Take Profit" order of 0.0000 means that there are no pending orders for "Take Profit" (or deleted automatically)
- 4.3.5. automatically by the system due to an error in entering the previous data). Orders of any of the above types of pending orders cannot be placed closer than the currently offered quote point value. The minimum distance in points from the current offered quote value (pending order level) for each trading instrument is stated in the contract specifications on the Company's official website.
- 4.3.5.1. If the order is executed in volatile market conditions, the Stop level can be increased.
- 4.3.6. A request for closing or modifying an order position, in case the current offered quote is closer to the S/L or T/P than to the "Stop Level" value will be rejected by the system with the following message: "Modification is disabled. Because the order is too close to the quote current market offers" or "No quote".
- 4.3.7. Requests to set, modify or delete pending orders in case the quotes are closer to the S/L or T/P value than to the "Stop Level" value will be rejected with the following message: "Invalid S/L or T/P" or " No quotes".

- 4.3.8. When a record of a pending order appears in the server log file, it means that the Client's pending order has been processed, and the order will be placed.
- 4.3.9. All pending orders will receive a ticker.
- 4.3.10. If an order for placement is accepted for processing before the first quote appears in the trading terminal, it will be rejected by the trading server. The message "No price/Trading is forbidden" will appear in the Client's trading terminal.

4.4. Modification or deletion of orders.

- 4.4.1. When the Client sends an order to modify the parameters of the order or pending order (the value of the pending order, Stop Loss and Take Profit for this pending order) the following parameters are required:
 - a) tickers;
 - b) Order levels;
 - c) Order value "Stop Loss" 0.0000 means the order for Stop Loss has not been placed (or deleted due to an error entering the value); The trading server has the right to cancel the order if one or more incorrect values of the required parameters are entered. In this case the "Modify" button is not active.
- 4.4.2. When the Client sends a request to modify the "Stop Loss" and "Take Profit" orders of the currently open position, the following parameters are required:
 - a) Ticker for open order positions;
 - b) Order value "Stop Loss" 0.0000 means the order for Stop Loss has not been placed (or deleted due to an error entering the value);
 - c) Order value "Take Profit" 0.0000 means the order for Take Profit has not been placed (or deleted due to an error in entering the value);
- 4.4.3. When a Client sends a request to delete a pending order, the Client is required to select the ticker of the order to be deleted.
- 4.4.4. When a record of a modification or deletion of an order appears in the server log-file, the order from the relevant Client (modifying or deleting an order) will be processed.
- 4.4.5. The trading server may refuse a request to modify or delete an order if the order has already been sent before the first offer quote appears at the opening of the market in the Client's trading terminal. If the Dealer continues to process the order from the Client, the Company can cancel the order (modification or deletion of the order). The Client will receive advance notice of this by the Company's internal E-mail or message in the Client's trading terminal.

4.5. Order execution

- 4.5.1. Orders will be processed through the following stages:
 - a) Sell Stop Order - where the Bid/Buy price at the quote is equal to or less than the order level;
 - b) Buy Stop order - where the Ask/Sell price quote is equal to or higher than the order level;
 - c) Sell Limit order - where the Bid/Buy quote is equal to or higher than the order level;

- d) Buy Limit order - where the Ask/Sell price quote is equal to or lower than the order level;
 - e) Take Profit order - to open a buy order position where the Bid/Buy price quote is equal to or greater than the order level;
 - f) Stop Loss order - to open a buy order position where the Bid/Buy price quote is equal to or lower than the order level;
 - g) Take Profit order - to open a sell order position where the Ask/Sell price quote is equal to or lower than the order level;
 - h) Stop Loss order - to open a sell order position where the Ask/Sell price quote is equal to or greater than the order level.
- 4.5.2. In the case where there is a difference between the quoted market price and the quote price when the order is executed, the order execution will be determined by the following rules, namely:
- a) If the value of the pending order "Take Profit" is included in the quote difference at the time of order opening, then when the order is opened, the pending order "Take Profit" will be cancelled. In such cases, the Company will add a message: (T/P canceled because of the price gap);
 - b) The pending order "Take Profit" will be executed according to the quote at the time of opening the order;
 - c) A "Stop Loss" order with a level in the price gap is executed at the initial quote after the price gap. In this case, a note will be added to the comment (sl gap/slip);
 - d) Pending "Buy Stop" and "Sell Stop" orders are executed at the initial quoted price after the price gap. In this case, a note will be added to the comment (started gap/slip);
 - e) Pending orders "Buy Limit" and "Sell Limit" will be executed according to the quotes ordered. In such cases the Company will add a message in the comments (started/gap);
 - f) If the quote difference reaches 300 pips and there is a profit from the order recorded in it, the Company reserves the right to limit the profit from the order to a maximum of 300 pips. In certain cases where there is a small difference in quotes, the order will be executed normally according to the requested order.
 - g) Buy and Sell orders are usually executed at the initial quote after the price gap. If an order is executed at the prevailing price before the gap, the Company reserves the right to reconsider the order data and execute it at the initial quote after the price gap.
 - h) Buy and Sell orders can be closed with an initial quote after the price gap.
- 4.5.3.
- a) In case of stable market conditions the price quotes of the Client's orders will be executed by the Company in accordance with the order's request from the Client.
 - b) In case the order is executed by the Company in unstable market conditions, the quote price of the order execution may differ from the order request from the Client, whether it is in the Client's favor or not. In this case, the order will be accompanied by a "slip" comment.

- 4.5.4. If this condition is found continuously in the client's account:
- a) Margin level cannot exceed the limit of the consequence of the leverage ratio set in the trading account;
 - b) 60% or more of the total volume placed on one trading instrument and position orders in the same direction (sell or buy);
 - c) This order has been requested within 24 hours before the market closes. The Company reserves the right to set "Take Profit" for the order if it is included in the Ask/Sell order position at the time of market closing for the trading instrument minus one point (if the order is a sell order) or if it is included in the position of the Bid/Buy order at the time of market closing for the trading instrument one point is added (if the order is a buy order).

5. Deposit/withdraw funds

5.1. Deposit funds to the Client's trading account

- 5.1.1. The Client can deposit funds into his trading account through the payment methods and systems available in the Personal Area.
- 5.1.2. If the fund deposit is not executed automatically, then the fund deposit request will be carried out by the finance department of the Company within 2 working days after the fund deposit request is made.

5.2. Withdrawing funds from the Client's trading account

- 5.2.1. The client can withdraw funds from his trading account only using the payment system already used in point 5.1.1.
- 5.2.2. In cases where the deposit of funds to the Client's trading account is made through various payment systems, then the withdrawal of funds from the Client's trading account must also use various payment systems according to the deposit of funds with the withdrawal amount and the amount of deposited funds must be the same from each payment system. .
- 5.2.3. In special cases (such as force majeure, termination of the use of the payment system, and other matters), the Company has the right to refuse requests for withdrawal of funds using the payment system. Depending on the circumstances in which the case is considered one of the cases.
- 5.2.4. In accordance with the Company's policy on withdrawing funds, withdrawal requests are processed within 2 working days after receiving the request for withdrawal of funds.
- 5.2.5. The Company at its sole discretion may request information from the Client about the sources of income and sources of funds in order to verify the legitimacy of the Client's deposits and withdrawals and to comply with applicable regulations.
- 5.2.6. If funds are deposited into a trading account by credit card at least once, then withdrawals from the trading account can only be processed into the credit card for one year since the last deposit made via the credit card.
- 5.2.7. If funds are deposited via Credit Card into the Client's trading account, then the Client is required to upload a photo/scan of the Credit Card used for the process of withdrawing funds from the Client's trading account. The photo/scan of the Client's Credit Card must contain the first 6 digits and the last 4 digits of the Credit Card

number, the name of the credit card holder (the client concerned), the expiration date of the Credit Card, and the signature of the credit card holder (the client concerned).

- 5.2.8. If you have made a deposit via debit card or credit card into one account and a request for withdrawal of funds is submitted within one calendar year from the date of deposit, the funds will be credited back to the card. The amount that can be withdrawn to the card can be up to 100% of the initial deposit. The withdrawal amount in excess of the initial deposit can be withdrawn in whole or in part via other payment systems or interbank transfers where the client has a personal account.
- 5.2.9. The Company reserves the right to reconcile the financial operations on the client's trading account and the Payment System in order to see the correctness and consistency of the Client's trading activity on the trading terminal provided by the Company.
- 5.2.9.1. In the event of non-conforming transactions, the company may cancel financial operations that are not found in the payment system records or be canceled (chargebacks). In this case, the company also reserves the right to cancel trading operations carried out with unconfirmed funds as well as to reclaim related payments for these operations, such as partner commissions, autoreferral commissions, promo and bonus lots, etc.
- 5.2.10. The Company may make exceptions in some cases when it is necessary to refund payments made by bank card, but only if the Client has valid reasons for this. Clients can apply for a refund in the following cases:
- Service does not match as described on the website;
 - The service received is not working properly;
 - Deposits have been made in the account, but no trades have taken place and are made only on the bank card used for the deposit.

All information in the cancellation request sent to the Company must match what was originally sent in the initial payment.

To start the refund process, the Client must submit a cancellation request by sending an email to support@meefx.com In addition, the refund will be made to the electronic wallet and bank, which the Client has used when paying the funds.

- 5.2.11. The Company reserves the right to take back the amount paid in case of abuse of the commission reimbursement policy or non-existence of trading activity. In case of no trading activity, if you submit a withdrawal request, the company reserves the right to charge an amount equal to the bank fees paid by the company, or 3% of the total withdrawal amount

5.3. Internal transfers:

- 5.3.1. Up to 10 internal transfers are processed automatically. Above 10 internal transfers will be processed manually by the finance department;
- 5.3.2. Transfers between third parties are not permitted unless internal transfers between partners and clients of such partners are processed manually;

5.4. Security of financial transactions.

- 5.4.1. In order to provide security services in conducting financial transactions, the Company has the right to ask the Client to verify the Personal Area which can be done after registration of the Personal Area and opening a trading account. For this purpose, the Company will ask the Client to upload a photo/scan of a valid Passport or KTP from the Client, or an official document issued by the country accompanied by the signature of a Notary (if a legal entity/company).
- 5.4.2. The Company reserves the right to prohibit the deposit or withdrawal of funds from and to third parties.
- 5.4.3. If any indication or suspicion is found of any fraudulent act of the Client or violation of the terms of the Client Agreement, the Company at its sole discretion reserves the right to suspend all transactions of deposit or withdrawal of funds.
- 5.5. In the event of a violation of the terms of the Agreement, the Company also has the right to terminate this Agreement between the Parties, block the Client's trading account, and cancel all the Client's profits. After that, the Company withdraws the remaining balance but excluding the Client's profit to the Client's payment system in accordance with Clause 5.2.1. of this Agreement within 2 business days after termination. Termination of the Agreement means the termination of the Company's obligations to the Customer. In accordance with the provisions of this Agreement, the terms and conditions of the Agreement relating to privacy will remain in effect regardless of the termination of the Agreement.
- 5.6. In the event that the mutual termination of this Agreement is based on the Client's request, the Company shall block the Client's trading account and withdraw the remaining net balance of the Client's profits to the Client's payment system in accordance with Clause 5.2.1. of this Agreement within 2 business days after termination. In accordance with the provisions of this Agreement, the terms and conditions of the Agreement relating to privacy will remain in effect regardless of the termination of the Agreement.
- 5.7. In case of the death of the Client or the incapacity of the Client, the Company reserves the right to terminate the Agreement and block the Client's trading account. The right to withdraw the remaining balance from the Client's trading account will be granted only to the Client's heirs in accordance with applicable law and accompanied by documents issued by the competent authority. Client's heirs cannot access and use Client's trading account.

6. Commission and other fees

- 6.1. The Client is obliged to pay the Company's commissions and other fees in accordance with the Contract Specifications. The Company lists all commissions and other fees that arise as a result of trading on the Company's official website.
- 6.2. The Company reserves the right to change the amount of commissions and other fees without prior notification to the Client. All changes will be published on the Company's official website in the "Company News" section and/or in the Contract Specifications.
- 6.3. The Client is obliged to comply with all the rules and regulations of the Company, however the Company is not responsible for disclosing reports on profits, commissions and other

fees received by the Company in relation to trading, except in special cases provided for in this Client Agreement.

- 6.4. The swap-free trading account is provided with the following terms and conditions:
- 6.4.1. Swap-free accounts are only available for Muslims.
 - 6.4.2. For long-term trading strategies (orders opened for more than 2 days), the Company reserves the right to apply a fixed fee for the number of days while the order is still open. The fee is fixed daily and will be determined as 1 point of the open order in US dollars multiplied by the swap size of the currency pair ordered. This fee is non-interest bearing and depends on whether the open order is a buy order or a sell order.
 - 6.4.3. Swap Free options are not available for trading on CFD and "Forex Exotic" instruments.
 - 6.4.4. The Client guarantees that he is a Muslim if he opens a swap-free account with MeeFX, and agrees that the Company has the right to debit the balance in the Client's trading account according to the points after the Company has provided information in advance by E-mail.
 - 6.4.5. After detecting:
 - 6.4.5.1. Use of swap-free accounts to execute arbitration orders;
 - 6.4.5.2. Use of the Carry-trade-related strategy;
 - 6.4.5.3. Use of swap-free options for the purpose of generating additional profits. The Company reserves the right to refuse to provide clients with swap-free services and also to debit fees from their trading accounts at any time in accordance with h. 6.4.2, notify the customer by email.

7. Communication between the Client and the Company.

- 7.1. The Company uses the following means of communication to contact the Client:
- a) Internal e-mail in the trading terminal (messages from the Company to the Client);
 - b) Live chat from Personal Area;
 - c) Phone;
 - d) Mail - correspondence by postal service;
 - e) Announcements in the "Company News" section of the Company's official website;
 - f) Company live chat;
 - g) The Company will use the Client's reference to contact the Client according to the data provided by the Client at the time of registering the Personal Area and opening a trading account in accordance with applicable regulations.
- 7.2. To be able to directly respond to the Client's request or need, the Company prioritizes answering the Client's questions with the following levels: communication means that the Client can trade: online live chat (from the Personal Area) will be answered first, then questions from forums and social media, Last question by E-mail.
- 7.3. Correspondence (documentation, announcements, notifications, confirmations, reports, etc.) is deemed to have been received by the Client if:
- a) One (1) hour after the correspondence is sent to the Client's E-mail;
 - b) Immediately after the correspondence is sent via internal E-mail in the trading terminal;

- c) Immediately after completing the submission of correspondence by telephone;
 - d) Seven (7) days after the correspondence is sent by postal service;
 - e) one (1) hour after the announcement on the Company's official website.
- 7.4. In order to provide security and confidentiality of all trading operations carried out by the Client, access to the Personal Area and trading terminal must be via a password. The client is responsible for maintaining the security of login data and passwords.
- 7.5. In order to provide security in all trading operations carried out by the Client, communications between the Company and the Client are recorded in electronic media. Such records are the property of the Company and can be used as evidence of the orders submitted by the Client to the Company.

8. Troubleshooting procedures and claims process.

- 8.1. Troubleshooting procedures and claim processing for orders.
- 8.1.1. If there is a problem with the order, the Client can make a claim against the Company. Claims will be received within 2 working days after the Client submits the claim.
- 8.1.2. Claims must contain the information as stated in Q. 8.1.6 and sent by email to support@Meefx.com. All claims submitted other than those stated will not be considered.
- 8.1.3. The Company will process claims from the Client within ten (10) working days. Clients must negotiate with the Company and answer all questions from the Company regarding problems that occur.
- 8.1.4. If the Client does not provide the information required by the Company regarding the claim from the order, then the claim process will be suspended.
- 8.1.5. The claim will be rejected and the Client's account may be closed in the following cases:
- a) The Client fails to respond to any and/or all requests of the Company within 5 days from the day it was received.
 - b) The Company recognizes that the Client uses multiple devices when accessing the Company's trading terminal and/or accesses it from multiple IPs which is inconsistent with the Client's usual behavior and/or will raise suspicions that the Client's account is compromised and/or used by an unauthorized third party.
 - c) The Company has reasonable reasons to believe that the Client is willing to give access to his account to a third party.
- 8.1.6. Claims from Clients must contain the following information:
- a) Client's full name;
 - b) Client's trading account number;
 - c) Time and date of occurrence of problem orders from Clients;
 - d) The ticker or order number that has a problem;
 - e) Claim description.
- 8.1.7. The Company has the right to reject the claim submitted by the Client if it does not meet points 8.1.2, and points 8.1.6.
- 8.2. Procedure for claiming the quality of service from the Company.

- 8.2.1. If the Client has a claim on the quality of the services provided, he/she has the right to notify the Quality control Department by email to support@meefx.com. All claims submitted to this address are considered in detail by the Quality Control Department specialists.
- 8.2.2. Timeframe for Service quality claims from the Company will be processed within ten (10) working days. The results of the claim check will be sent to the Client's E-mail that was informed in the Personal Area when opening a trading account.
- 8.2.3. Claims from Clients must contain the following information:
 - a) Client's full name;
 - b) Client's trading account number;
 - c) The time and date the problem occurred;
 - d) The name of the agent of the customer service department with which the Client relates;
 - e) Methods of communication (telephone, live chat through the Personal Area, chat with legal entities on the Company's website, other communication methods);
 - f) Description of the situation and claims to be submitted.
- 8.3. Sources of information to prove the validity of claims
 - 8.3.1. The log-file records on the server are the main source of information while considering the situation in which the problem occurs. The information in the server log-file has top priority over other arguments that arise at the time of the problem, including the information contained in the log-file of the Client terminal.
 - 8.3.2. If the information in the server log-file does not contain records in accordance with the claim submitted by the Client, then the claim is declared invalid.
- 8.4. Compensation payment
 - 8.4.1. If the claims of the Client are proven to be true, then the settlement of the problem is by payment of compensation which will be added to the balance in the trading account of the Client.
 - 8.4.2. Compensation paid by the Company is not will compensate the profit that should have been received by the Client in case the Client has the intention to take some action but it is not done due to some reason at the time of the order problem.
 - 8.4.3. The Company will not compensate for free damages relating to the Client's money.
 - 8.4.4. The Company will pay compensation to the Client's trading account within one (1) day after the decision regarding the veracity of the claim made by the Client against the Company.
- 8.5. Claim rejection case
 - 8.5.1. Claims against orders that are not processed by the server when the server is performing maintenance will not be accepted, provided that information regarding the maintenance of the server has been sent to the Client's E-mail via the internal trading terminal or by other means in accordance with point 7.1. of the Client Agreement. Not receiving information regarding server maintenance cannot be used as a reason to make a claim.
 - 8.5.2. Claims against the timeframe of order execution will not be processed even though there is a standard order execution time that must be met by the Dealer to execute

the order, and regardless of the time limit required for order execution to appear in the server log-file.

8.5.3. Situations not stated in this Client Agreement are not considered by the Company to be in accordance with international Forex trading rules.

8.6. If an order from a Client is either opened, closed or changed due to a change in the quotes offered by the market, the Company reserves the right to return the order before the market changes.

9. Risks Clients agree that they are informed about all risks associated with trading operations on the world financial markets, including the following:

9.1. Leverage Risk

9.1.1. When trading on "margin trading" conditions, small changes in currency values may affect the balance of the Client's trading account due to the effect of leverage. If the market movement is against the order of the Client, then the Client may incur a large loss until he can spend all the balance in the trading account as well as other funds to maintain open order positions. The client is fully responsible for the risks, use of trading tools and trading strategies.

9.1.2. It is recommended to keep the Margin level of 100% or more, and also always set a Stop Loss order to eliminate the possibility of large losses.

9.1.3. The Client must declare that he is at risk of losing/loss of part or all of his initial capital as a result of the action of buying and/or selling any Financial Instruments. The client accepts that he is willing to take the risk and agrees that he will not be able to recover any lost funds.

9.2. Risk of volatility of trading tools

9.2.1. Various kinds of trading tools have a great opportunity to get a big profit or loss.

9.3. Technical risk

9.3.1. The Client accepts the risk of losing trades as a result of failure to receive information, communications, electrical systems or other systems from the Client's side.

9.3.2. During trading through the Client's terminal, the Client accepts all risks of financial losses that may occur due to:

- a) Damage from hardware, software, and poor connection quality on the part of the Client;
- b) Damage to Client's equipment;
- c) Error setting in Client terminal;
- d) Client Terminal that is not up to date;
- e) Lack of knowledge of the Client regarding the instructions, which are described in the service information provided in the terminal.

9.4. Risk of unstable market conditions The Client agrees that in different market conditions than usual, order processing times may increase, spreads may widen, and also quote execution may differ from the quotes offered by the market.

9.5. Risk of technical failure of the trading terminal

9.5.1. The Client agrees that in the order queue on the server there can be only one order. Attempts to send a new order will be automatically rejected and an "Order is locked" message will appear.

- 9.5.2. The Client agrees that only sources of information recognized by the server regarding the movement of quotes are carrying out trading operations on real accounts to serve the Client. The quote database from the Client terminal will not serve as a source of information recognized by the server on the movement of quotes, because in a situation where the connection between the Client terminal and the server as part of the quotes of the quote movement is unstable and the quote information does not reach the Client terminal.
- 9.5.3. The price listed on the asset is calculated by the Company based on the quotes received by the Company. All issues regarding market pricing will be determined by the Company.
- 9.5.4. The Client accepts all quotes provided by the Company to the Client as correct values; there are no claims regarding the difference in quotes provided by the Company with quotes from other sources that can be considered by the Client.
- 9.5.5. The Company reserves the right to consider the quotes provided at any time if according to the Company the quotes fall within the definition of "Off-market quote", and/or "unstable market conditions", and/or "unusual errors" as described in the Agreement. Client and/or in the "Terms and definitions" section, and revise the financial results of trading operations executed from such quotes.
- 9.5.6. In the case of the cessation of the movement of quotes from the server due to hardware or software damage, the Company reserves the right to synchronize the quotes contained in the server database and quotes from other reliable sources to continue the flow of quotes movement. In such cases, the Company has the right but not the obligation to revise the financial results of the Client's trading operations executed within that time period.
- 9.5.7. The Client agrees that closing windows when sending/modifying/deleting orders as well as closing windows when opening/closing orders will not cancel orders that have been previously sent to the Dealer for processing.
- 9.5.8. The Client accepts all risks as a result of carrying out unplanned trading operations by sending an order to execute the order a second time before receiving information about previous orders that have been processed by the Dealer.
- 9.5.9. The client accepts all orders modified from the pending order level and also the Stop Loss and/or Take Profit levels sent after to be processed after the order is executed will only be modified in the Stop Loss and/or Take Profit modification section of the opened order for that order position. .
- 9.5.10. The Client accepts that in sending a pending order or Stop Loss and/or Take Profit for quotes that are equal to the quotes provided in the quotes flow, the order will be executed in the event when a new ticker for the order is given in accordance with the fulfillment of the conditions in point 4.5 .

9.6. Risk of communication failure

- 9.6.1. The Client accepts the risk of financial loss caused by the fact that the Client in question does not receive, or accepts with delay messages from the Company.
- 9.6.2. The client acknowledges that the information sent via E-mail is not encrypted so it is not protected from unauthorized access (hackers).

9.6.3. The Client agrees that the Company has the right to delete messages that have been received by the Client via the Company's internal E-mail from the terminal within three (3) calendar days of sending the message to the Client's E-mail.

9.6.4. The Client is fully responsible for safeguarding the confidential information obtained from the Company and accepts the risk of financial loss caused by unauthorized access (hackers) from third parties to the Company's accounts.

9.7. risk of force majeure

9.7.1. the client accepts the risk of financial loss caused by force majeure circumstances.

10. Force majeure situation

Force majeure circumstances include but are not limited to: actions, events or circumstances (including but not limited to any strikes, riots, disturbances of the masses and civilians, terrorist acts, floods, extraordinary weather conditions, earthquakes, fires, wars, labor disputes, accidents, government actions, power failures and communication network breakdowns, software and other equipment failures, etc.) which in the opinion of the Company

10.1. Force majeure circumstances include but are not limited to: actions, events or circumstances (including but not limited to any strikes, riots, disturbances of the masses and civilians, terrorist acts, floods, extraordinary weather conditions, earthquakes, fire, war, labor disputes, accidents, government actions, power failures and communication network breakdowns, software and other equipment failures, etc.) which in the opinion of the Company may result in unstable market conditions or trading instruments available on the market, business interruptions, liquidation or the closing of the market or the absence of quotes from the market that are used as a reference for determining quotes by the Company, or the introduction of unusual market conditions from the market or in such cases.

10.2. The company has the right to determine the limits of force forward events. In a force majeure situation, the Company is obliged to take the best steps to inform the Client about the current force majeure situation.

10.3. The Client agrees that in a force forward situation, the Company (without limiting the Company's rights in accordance with this Client Agreement) without prior written notice and at any time may take one of the following actions:

- a) Increase the margin level for opening orders;
- b) Close one or all open positions at quotes that the Company deems reasonable;
- c) Suspend or modify the application of any or all of the provisions in this Client Agreement during a force forward situation because it is not possible for the Company to comply with these provisions;
- d) To take or not to take action against the Company, it is the decision of the Client and the Company to choose the reasons to consider reasonable action in such circumstances;
- e) Considering the Client's financial results from all trading operations that occur in force forward conditions by changing quotes, opening/closing orders, or canceling all orders.

General Terms and Conditions

ASK The highest value of quotes available from quotes offered in the market, at which the Client can buy the quotes

Arbitrage Trading strategy where "Arbitrage orders" are used. Arbitrage orders: Assets are bought in one market, and at the same time the asset is sold in another market. Thus there are differences in the value of fixed assets in different stocks. As a result of this trading strategy, regardless of the future market portfolio, the asset value will become fixed (as a result of reciprocal compensation received from trading orders). An order is considered arbitrage when it consists of only an asset buy (sell) order in one market without analogous sell (buy) orders in the other, and there is a large price difference between the quotes of the two connected markets at the time of opening or closing the order.

BID The quote value is the smallest of the quotes offered by the market, at which the quote value can be sold by the Client.

Quotes database Information on the current movement of quotes.

Base currency The first currency of the currency pair available in the market which the Client can buy or sell from the quoted price for that currency.

Balance The total financial result of all successful transactions and non-trading operations on the trading account.

Bar An element of a trading chart that includes the opening and closing quotes, as well as the maximum and minimum quotes for a given period.

Fast market Market conditions where in the short term there are extreme changes in currency values. Often "fast markets" are characterized by large price differences.

As a rule, these situations can occur before and/or after one or more market news such as:

- A start of war or military action;
- An announcement of the economic parameters of a country, where the level of the economy has a great influence on the condition of the world economy;
- Declaration of interest rate decisions from the Central Bank and its Committees;
- Speeches and press conferences from directors of Central Bank, Ministers of Finance, and Presidents of countries with economic growth that significantly affect the state of the world economy;
- Currency intervention by a governmental organization of a country;

- National (state) level terrorist acts;
- Natural disasters, which may result in the issuance of emergency regulations (or limiting similar regulations) in the affected areas;
- Political events or force majeure circumstances: resignation and appointment (including election results) of representatives
- representatives from the executive departments of Government;
- Another event that significantly influences the dynamics of the world economy. Quotes Value The second currency of the currency pair available in the market in which the Client can buy or sell the currency. Currency pair The volume of trading operations, on the basis of the change of one currency against another. Trailing Stop value The Trailing Stop parameter is specified by the Client. Market Expiration Time The end of the trading period allocated for trading certain assets, after which trading contracts for each asset cannot be resumed. Account type The accumulation of conditions, services available to the Client, formed

based on the minimum deposit amount. Each type of trading account has a minimum deposit value. The maximum deposit amount depends on the choice of leverage.

Trading terminal time The time zone used to correct each event in the server log-file.

Graph of the flow of the movement of quotes presented in graphic form. The highest value for each bar the maximum bid to bid, the lowest value

- minimum bid to bid, closing quotes (market closing)
- last offer to Bid from the bar, opening quotes (open market)
- the first offer to bid from the bar.

Dealer 1) A company with which the Client enters into an Agreement, which provides for the legal basis for executing trading operations on margin trading conditions;

2) Trading servers and/or company employees who process requests and orders from Clients, execute orders, determine stop outs and margin calls.

Long order position A tool to buy with the expectation of a price increase. Applies to currency pairs: base currency of the quote rate.

Closing of the order position The result of both parties to declare the order transaction has been completed. Order request Instructions from the Client to the Dealer to receive quotes. This request does not allow the Client to place orders unilaterally.

Trading instruments Currency pairs with different contract values. Trading history List of all successful transaction results as well as non-trading operations on the trading account.

Client Legal entity or individual who enters into an agreement with the Dealer to execute all trading operations on margin trading conditions.

Client trading terminal MetaTrader 4.0 software where the Client can receive information about offers on the money market (in the volume determined by the Company) online, carry out technical analysis of the market, carry out trading operations, send, modify, delete orders, and also receive orders from Dealers as well as the Company. MetaTrader 4.0 can be accessed free of charge on the Company's website.

Short order positions A tool to sell in the hope that the quote value will decrease. Applies to currency pairs: sell the base currency at the quoted rate.

Differences in contract value Objects to carry out trading operations, which are based on changes in the underlying asset (which is the underlying asset in the difference in contract value) which may be stocks, futures, metals, stock indices, etc.

Quotes Value The process of determining the quote value for processing orders to the Client.
Leverage The difference between the collateral amount and the volume of trading operations.

Value 1) For currency pairs: the value of the base currency unit expressed in quotes;

2) For the difference in contract value: the basic value of the asset expressed in terms of money value;

Client log-file Data created by the Client terminal which contains all requests and orders sent by the Client to the Dealer.

Server Data log-file created by the Server which contains all order request data received from the Client to the Dealer and also all order processing results.

Locked order positions Long and short order positions with the same volume, are opened for the same instrument of a trading account.

Lot An abstract idea for determining the acceptable number of shares, goods, base currency values in the trading terminal.

Margin for locked orders The security required by the Dealer to open and maintain locked positions. This is stated in the contract specifications of each trading instrument.

Margin trading Perform trading operations using leverage, whereby the Client can trade for an amount that is far in excess of the deposit/balance in the Client's trading account.

Basic margin Funds required by the Dealer as a security guarantee to open an order position. This is stated in the contract specifications for each trading instrument.

Required Margin - Money as collateral required by the Dealer to open an order position. This is stated in the contract specifications for each trading instrument.

Off-market quote - A large price difference;

- Quotes that go back to the beginning in a short period of time to make a big price difference;

- Less fast movement of quotes before the latest quotes appear;
- When there is a difference in the quote value without being caused by macroeconomic events and/or Company news that can significantly affect the currency value.

The Company reserves the right to delete information regarding off-market quotes from the quote server database.

Non-trading operations Operations involve deposits from one account (including withdrawal of funds from trading accounts) or replacement operations (compensation) from insurance funds.

Normal market «Normal market conditions».

Order Instructions from the Client to the Dealer to open or close a position when satisfied to see the quotes have reached the order level. Open order position The result of the first part of a successful transaction. Market opening The re-opening of the market after weekends, holidays or breaks between trading sessions.

Pending order An instruction from the Client to the Dealer to open a position after the quote value reaches the order level. Floating profit/loss Floating profit/loss value for an open order position at the current currency rate.

Successful transaction Consists of two parts of trading operations by volume value (open order position and closed order position): buying followed by selling or selling followed by buying. The flow of the movement of quotes

The order of the quotes entered for each trading instrument that enters the trading terminal. Quotes Flow Method for presenting quotes to the Client without a request. When the Client sees the flow of quotes from the Dealer online, the Client can at any time place an order to execute a trading operation.

Least Unit Points of order level Lot size The number of shares, goods, the value of one currency in one lot, is fixed in the contract specifications.

Developer «MetaQuotes Software Corp.» - trading terminal developer.

Order Instructions from the Client to the Dealer to open/close a position, place a position, delete or change the order value.

Market conditions that are different from usual see «weak market» or «fast market».

Free margin Funds on the trading account that can be used to open new positions. Determined by the formula:

Free margin = Equity - Margin

MetaTrader 4.0 Software Server which processes orders requests from Clients and provides online information on deals on the money market (in the volume determined by the Company), records of obligations between Client and Dealer, as well as updating conditions and setting limits.

Expert Advisor Trading strategy using strategic control in the form of software with a special language MetaQuotes Language 4, which makes it possible to send order requests and place orders to the Server using the Client's trading terminal.

Spike See «Off-market quote».

Contract specifications The main trading conditions (spread, lot size, minimum volume for trading operations, steps for changing the volume of trading operations, required basic margin, margin for locking order positions, and so on) for each trading instrument.

Disputable situation 1) A situation where the Client believes that the Dealer's actions are the result of violating one or more of the provisions of this Client Agreement;

2) A situation where the Dealer believes that the Client's actions are the result of violating one or more of the terms of this Client Agreement.

Spread The difference between Ask/Sell and Bid/Buy price quotes expressed in points.

Trading account A unique personal number registered in the operation of the trading terminal, which reflects the success of the transaction, open position orders, non-trading operations and orders, as well as the balance status.

Account type Accumulation of conditions, services available to the Client, which are formed based on the minimum deposit amount. There is a minimum deposit amount for each type of trading account. The maximum deposit amount for a trading account depends on the choice of leverage.

Ticker A unique unique identification number assigned to each open order position or pending order in the Client's trading terminal.

Weak market Market conditions when over a long period of time the movement of quotes into the trading terminal is very rare compared to normal market conditions.

Trading operations Operations of the Client to buy or sell trading instruments provided by the Company.

Trading Terminal An accumulation of software and hardware that provides online information about offers on the money market, carries out trading operations, records of mutual obligations between Client and Dealer, and observes conditions and restrictions on-line. In simple terms the purpose of this Client Agreement consists of the "Server" and "Client" terminals.

Trading account A unique number that is personally registered to carry out trading operations in the trading terminal, which reflects successful transactions, open positions, non-trading operations and orders. Order level A quote stated in the order.

Force forward circumstances Circumstances that cannot be predicted or prevented. See details in point 10.

Force majeure circumstances are specified in this Client Agreement. Quotes before off-market quotes

Closing quotes for the last minute of the bar before off-market quotes occur. Price difference One of the following two conditions:

- The Bid bid of the current quote is greater than the Ask value of the previous quote;
- The Ask bid of the current quote is less than the Bid value of the previous quote. Price difference at market opening

One of the following two conditions:

- The Bid quote bid from the current market open is higher than the Ask quote value at the market close;
- The Ask quote bid from the current market open is lower than the Ask quote value at the market close. Basic error Opening/closing a Client's order position or execution of a Client's order with

Dealers are very different from the quotes offered by the market for a particular trading instrument from the flow of the movement of the quotes at the time of execution or the lack of action by the Dealer who incorrectly identifies the quote value in the market.

Ask The highest value of available quotes from quotes offered in the market, which the Client can buy the quotes.

Bid The smallest quote value from the quotes offered by the market, at which the quote value can be sold by the Client.

Equity Balance / available balance is determined by the formula:

Equity = Balance + Floating Profit - Floating Loss.

Safety margin limits for opening and maintaining order positions required by the Dealer. This is stated in the contract specifications for each trading instrument.

Order position locked See «Order position locked».

Market Execution Execution of the Client's order at the best price offered by the liquidator. Long order positions See "Long order positions"

Short Order Positions See «Short Order Positions».

Margin level The difference between the equity and the margin required to open or maintain an open order position expressed as a percentage.

Can be calculated by the formula:

Margin Level = (Equity / Margin) * 100%.

Margin Call A condition in which the Dealer has the right but is not responsible for closing all open positions due to a lack of free margin. Margin level is determined where the Margin Call condition occurs stated in the Client Agreement.

Contract specifications Main conditions for trading (Spread, lot size, minimum opening a trading position, initial margin for opening a position, margin for locking an order position, etc.) for each trading instrument.

Spike See «Off-market quote».

Stop Out The level for closing an open position specified by the Server.

Swap Interest due to an open order staying overnight. Swaps can be positive or negative. The table of "Swap" values for each type of trading instrument is provided on the Company's website.

Trailing Stop Trading strategy with controls for Stop Loss orders namely:

- Do not take any action if the profit for an open position does not exceed the Trailing Stop value;
- As soon as the profit for an open position exceeds the Trailing Stop value, it immediately sends an order to the Server to determine the Stop Loss at a certain distance from the Trailing Stop value for the current quote.
- As soon as the quote is received, the excess value of the Trailing Stop from

receiving a Stop Loss order will change the order level so that there is a difference in the Trailing Stop value from the current quote.

Trailing Stop works only when the Client's trading terminal is activated, connected to the internet and successfully identified by the Server.

Slippage Slippage refers to the difference between the predicted price of an order and the price at which the order is executed.

Slippage can occur at any time and generally occurs during periods of higher volatility at the time of placing an order.

Slippage can also occur when a large order is executed but is not supported with sufficient volume at the selected price to maintain the current bid/ask spread.